

ThinkTool Expert 399

AI Automotive Diagnostic Tool



reddot design award



SGW
— READY —

ADAS
CALIBRATION



Video Remote



TCOS System



AI Diagnosis



Dual Vehicles
Diagnostics



Fast Charging

Diagnostic Features:

Full OBDII / EOBDII Function	✓
Read and Clear DTC's	✓
Live Data Stream	✓
Actuation Test	✓
Coding	✓

Software Subscription:



Passenger Software
(included)



HD Software
(included)



EV Software
(included)

Specifications

Operating System	TCOS System
Screen Size	14-Inch Touch-Display
ROM/RAM	256GB / 8GB
Battery	22.400mAh / 3.8V
VCI	ThinkLink Pro

Years of warranty:



For further information, please scan
the QR code to visit our website:
www.thinkcar.com



The Ultimate Powerhouse.

The ThinkTool Expert 399 is a compact yet powerful diagnostic solution built for today's fast-paced, digitally driven workshops. Combining precision, speed, and intelligent features in one sleek design, the 399 delivers everything technicians need for full-vehicle diagnostics.

Designed for **efficiency**, trusted for **accuracy**, and enhanced with **AI-powered intelligence**, the ThinkTool Expert 399 puts advanced diagnostics right at your fingertips.

Main Features

- OE-Level diagnostics, including full system diagnostics, special function, actuation test, bi-directional control, advanced coding etc.
- Newly released AI diagnostics, with optimized user experience, and the tablet can quickly and easily follow instructions.
- Advanced TCOS system with brand new UI interface for optimized user experience.
- Brand-new industrial design, the body is made of titanium alloy, which is light, strong and durable, with a thickness of 8.15mm and passed the 1.2M drop test.
- VCI data can be synchronized to the tablet in real time with split screen.
- 2-Year free update for passenger software, HD software and EV software including EV Tesla Software.
- Integrated 48 different maintenance reset.
- Supports additional VCI for dual-car diagnosis.
- Equipped with a fast charging stand, the tablet can be fully charged in 2 hours.
- Support video remote diagnostics.
- Superior hardware, 14-INCH HD IPS touch screen, 256G storage, 20MP Rear Camera, 8MP Front camera.
- Supports battery testing, endoscope, printer, oscilloscope, and other expandable functions.
- Additional services, which support ADAS calibration services, comprehensive TPMS services, and key programming services.

What's new? Experience the ThinkTool Expert 399.

Introducing TCOS - The Future of Diagnostic Interfaces

Meet TCOS, THINKCAR's brand-new intelligent interface, built from the ground up to transform the way technicians interact with diagnostic tools. With a modern design, intuitive navigation, and faster workflows, TCOS delivers a seamless user experience that keeps up with the demands of today's busy workshop.

From system scanning to advanced functions, everything is now more accessible, more visual, and more intelligent - so you can focus less on menus and more on solutions.



Faster Navigation. Modern Look & Feel. Smarter Workflow.

AI Diagnosis

Features advanced AI-powered diagnostics, delivering instant smart repair guidance.



Dual Diagnosis

Supports dual vehicle diagnosis with additional VCI for more efficiency.

Remark: The additional VCI is not included.



Fast Charging

Equipped with fast charging dock, the tablet can be fully charged within 2 hours.

Remark: Charging dock is included.



Dual Diagnosis - Twice the Insight.

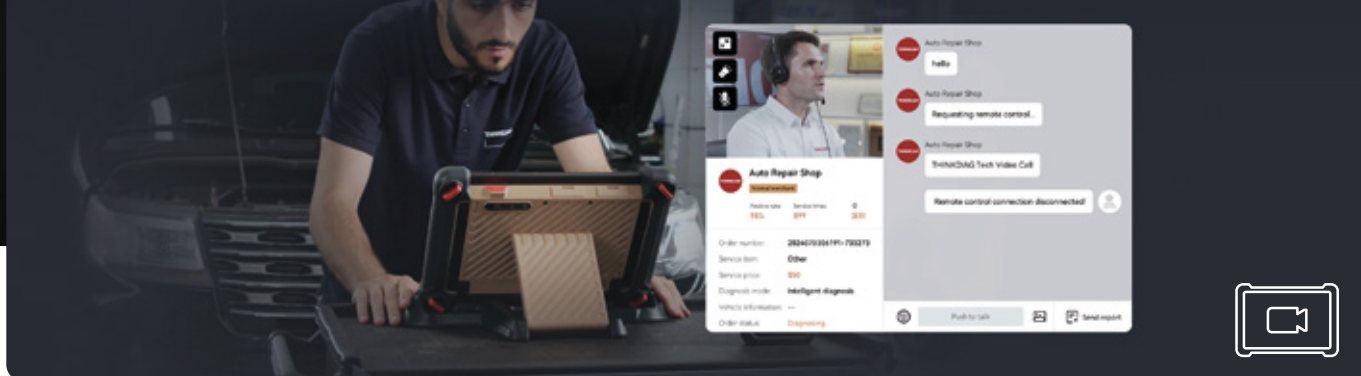
With ThinkTool Expert 399's Dual Diagnosis Function, you can connect two VCI's and run diagnostics on two vehicles at the same time. This powerful feature gives you real-time data from both cars side by side, so you can compare results instantly, streamline workflows, and boost efficiency in the workshop.

No waiting for one scan to finish. No wasted time switching tools. Just seamless, simultaneous diagnostics that keep your garage moving faster and smarter. Get more done in less time with the ultimate multi-car diagnostic solution.



Support needed? Explore THINKCAR's Video Remote Service.

With THINKCAR's Video Remote Service, technicians can connect with experts in real time for live diagnostics, guidance, or second opinions. Share your screen, show live data, and solve complex issues faster.



ADAS Calibration

Supporting ADAS calibration services.
Remark: ADAS is sold separately.



TPMS

Supporting advanced TPMS services.
Remark: TPMS programmer is sold separately.



Key Programming

Supporting Key Programming services.
Remark: Key Programmer is sold separately.



What's Inside The Box?



Main Tablet



THINKLINK Pro VCI



Clipper Cable (LCDSS)



Fuse (AC250V/5A, φ5*20mm)



Fuse (AC250V/5A, φ6*30mm)



Cigarette Lighter Cord



Charging Stand



Mini-HDMI to HDMI



BMW 20



BZ-38



TA-17



HA-3



G/A-12



M/H-12+16



TA-22



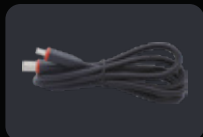
CR-6



OBD Diagnostic Cable



OBD Adaptor



Charging Cable



Power Adapter with US, UK and EU plugs



NN-14+16



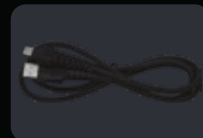
FT-3



Ethernet Cable



Programming Cable



Type A USB to Type C



CAT-9(HD)



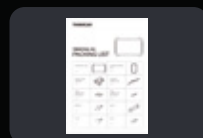
OBD Adaptor



OBD-9(HD)



OBD-6(HD)



Packing List



Quick Start Manual

Vehicle Coverage:

Please scan the QR Code to see the full vehicle coverage list:

